

2023/2024 1:1 Device Information

FARRAGUT MIDDLE SCHOOL



This initiative was made possible by federal funding provided through the CARES Act, and will enable teachers to enhance their instruction through the use of technology. By making computers available to every student, we believe the district will have more flexibility to continue teaching during unusual circumstances, such as a weather event or a closure due to illness. Equally important, we believe that even during normal operations the availability of Chromebooks will provide new learning opportunities and prepare students to succeed in a world where technology plays such an important role.

****You will need your child's student ID number (they use this frequently in school). If unsure, this can be found on Aspen.**



DIRECT LINK TO DEVICE AGREEMENT

<https://kcs.incidentiq.com/policy/6ec31533-eb75-4f53-819b-a2d48e4b9396/lookup>

Complete by: August 8th (Chromebooks will be distributed when students return)

All students will be assigned a Chromebook for use during normal school hours. A device agreement must be signed in order for the student to transport the Chromebook.

Insurance available is for all students to protect from unforeseen circumstances.

Recurring device damage, as well as act of negligence, may result in student take-home privilege revocation.

To protect the Chromebook, cases can be purchased from Amazon, Dell, and/or other retail shops. These can be moved to a new Chromebook in the event it is needed. Stickers are not permitted on the device.

However, school appropriate stickers can be placed on personal, purchased cases.



DIRECT LINK TO PURCHASE INSURANCE

<https://knoxschools.schoolcashonline.com/Home/SignIn>

Due on or before September 30, 2023

[Link to Directions: Create SCO Account](#)

*****Online Payments will be deducted on the first day of the following month*****

Device insurance is available for a **\$20 non-refundable fee** for the 2023/2024 school year.

- Payment can be made online or mailed downtown.
 - KCS Device Insurance, PO Box 314, Knoxville, TN 37901
- **Payment will not be accepted at school locations.**
- Online payment can be made in up to four installments of \$5 each.
- ***There is no waiver this year for Free and Reduced.***

DIRECT LINK TO KCS CONNECT

FOR MORE INFORMATION

www.knoxschools.org/connect

Chromebook Device Agreement 2023-24

Complete the Chromebook Device Agreement for EACH student you have enrolled in Knox County Schools:

<https://kcs.incidentiq.com/policy/6ec31533-eb75-4f53-819b-a2d48e4b9396/lookup>

You will need your child's Knox County Schools student ID number to complete this form. This information can be found in the Aspen Family Portal, or you can contact your child's school to obtain the student ID number. This is the same number that students use to login to Chromebooks and access grades in Aspen. Students should know this number!

Students who do not have a completed 2023-24 Chromebook Device Agreement in Incident IQ will NOT be allowed to remove school technology devices from the building. Please make every effort to complete the 2023-24 Chromebook Device Agreement BEFORE Chromebook Deployment takes place at your child's school (usually during the first or second week of school).

KCS Device Insurance Payment Deadline: 9/30/23

The cost for any student to purchase the optional KCS Device Insurance is \$20 for the 2023-24 school year. The \$20 is payable through SchoolCash Online.

Schools WILL NOT accept any payments for insurance at the school.

Below is a screenshot of the costs billed directly to students/families for uninsured damages to Dell Chromebook 3100 devices (as of July 2022). A broken LCD screen is \$43.00 without insurance. A replacement keyboard is \$25.00 without insurance. We strongly recommend purchasing the optional KCS Device Insurance.

Knox County Schools is proud to offer a device protection plan to all students in grades K-12. This plan covers accidental damage to school-issued devices. Our goal is to provide an option to limit a family's financial responsibility for some types of damage.

There is no fee waiver for KCS device insurance this year.

*****Device Protection Plan Description****

- \$20 non-refundable annual fee (premium) due on or before Sept. 30, 2023

****Device Protection Plan Coverages****

- Accidental Damage: The plan pays for drops, liquid damage, or other unintentional acts of damage to the device. This includes, but is not limited to the screen, keyboard, bezel, ports/buttons, or battery.
- Theft: Damage or loss due to theft. The claim requires the student or family to submit a police report.
- Fire: Pays for loss or damage due to fire; requires a report from the investigating authority.
- Electrical surge: Pays for damage due to electrical power surges.
- Natural disaster: Pays for damage caused by a natural disaster.

****Limits****

The device protection plan will cover one total loss within a three-year time frame. Covered accidental repairs will remain covered, even after a total device claim.

Example: Your student accidentally spills liquid on their Chromebook and has insurance. The student will receive a replacement Chromebook at no additional cost. Later that same year, the same student breaks a Chromebook screen. The student will not be charged for that Chromebook repair. The family will incur a replacement fee if the student has another total loss over the next two years.

****Device Protection Plan Exclusions****

- Intentional Damage. The protection plan does not pay for damage caused by negligent or intentional acts. Damage determined to be intentional will incur a replacement fee.
- Lost/Damaged Consumables. Power adapter (\$20 replacement cost) is not covered under the plan.
- Lost/Missing devices are not covered under the insurance plan (\$275 replacement cost).
- Cosmetic alterations. Any device personalization will be charged for the replacement cost of the damaged part(s). This includes stickers, markings, graffiti, etc.
- Hacking. Damage caused by illegal access to any system is not covered. "Jailbreaking" or "rooting" the device in an attempt to remove built-in system protections may be assessed a fee.
- Liability. Knox County Schools is not liable for any loss or *damages including, but not limited to accidental, consequential, or punitive damages caused directly or indirectly by the equipment.*

Device Insurance payments can be made online at SchoolCash Online, or you can mail a check to:

KCS Device Insurance

PO BOX 314

Knoxville, TN 37901

Please make the check out to KCS Device Insurance and write your student's ID number in the check memo line!

SchoolCash Online login link: <https://knoxschools.schoolcashonline.com/>

[Click here](#) for directions on how to create SchoolCash Online account and add your children (you will need your child's student ID number).